

ADA Accommodations

Transportation:

For guests traveling with us who are in need of ADA accommodations and are unable to independently board a motor coach due to a dependency on a wheelchair or walker, transportation with the group, via motor coach, is not guaranteed. In a situation where the group motor coach is not accessible due to participant's dependability on a wheelchair/walker for mobility, alternative transportation options can be discussed with CANDLES staff.

Hotels:

European hotel accommodations which are ADA compliant are extremely limited and are not guaranteed. We will make every possible effort to make reservations at properties that are ADA compliant, but our doing so is entirely dependent on hotel availability.

The bathtub/shower combination in European bathrooms is very tall, and in most cases, there are not "grab bars" for stability when entering/exiting. ****There are a very limited number of handicapped rooms or shower-only rooms available, so if you require one of these rooms, please request immediately. Availability is not guaranteed.***

Mobility/General Assistance:

While CANDLES staff will certainly help as time and situation allow, registrants who require an enhanced level of assistance with mobility and/or everyday tasks are required to travel with a companion/caregiver. Staff will not be available, nor provided, for this level of daily assistance.

Locational Accessibility:

Please note that many European sites are not ADA compliant, including many buildings and structures on our tours, as well as the Auschwitz Memorial Museum. Walking paths/steps at Auschwitz are often uneven and covered in large gravel/stones or grass and are difficult to manage if you are restricted to a wheelchair or walker. Those who have knee/hip/back issues may benefit from bringing a non-wheeled device to assist with walking and stability such as a cane or walking sticks.

A handicapped accessible, abbreviated tour of the Wieliczka Salt Mines is available but will only be booked as needed. If there is a request in this regard, advance notice and proof of need are required. A reservation for the abbreviated tour must be made in advance of arrival.