# CANDLES Holocaust Museum and Education Center Annual Auschwitz Trip June 18-26, 2022



CANDLES Holocaust Museum and Education Center exists to empower the world with hope, healing, respect, and responsibility. Through education, we shine a light on the story of the Holocaust, Eva Mozes Kor, and other survivors. Join us as we travel to Poland to experience Eva's extraordinary journey through her audio tour, but also learn the history of authentic sites with professional guides. Become a witness to the healing power of forgiveness in order to be the change that the world needs.

## Complete travel option: \$3995

Includes economy-class flight from Chicago

## Land-only travel option: \$2690

Arrange your own travel to and from Poland

Please complete all registration materials and return them to CANDLES with a **\$600 nonrefundable deposit** to secure your spot. Registration will remain open until March 11, 2022 or until full capacity.

Register online at www.candlesholocaustmuseum.org/trips or by mail.

1532 South Third Street Terre Haute, IN 47802 +1.812.234.7881 | trips@candlesholocaustmuseum.org



# About the Trip

#### What's Included:

- Economy class flight from Chicago to Krakow ("complete" trip package only)
- Tour bus transportation from Terre Haute, IN to Chicago, IL
- Tour bus transportation in Krakow
- All meals are included except for two lunches and two dinners on your own
- 4-star hotel accommodations
- Daily professional guide services
- A Journey through Auschwitz, Audio Tour

- Three- and one-half days of touring Auschwitz, including fees, professional guides, headsets
- Trip t-shirt
- Krakow city and Jewish Quarter tours with headsets
- St. Mary's Basilica tours
- Tour of medieval salt mines of Wieliczka
- Choice: The latest paperback copy of Eva's book, *Surviving the Angel of Death* or *A Doctor's Eyewitness Account* by Dr. Miklos Nyiszli
- Tips on included services
- One copy of Auschwitz-Birkenau Memorial: A Guidebook

"Sometimes there are experiences that you know, as they are happening, that they will change you. This is one of those experiences, and I thank all of you who were a part of my life-changing experience for sharing this moment in time with me." – 2016 Trip Participant

#### Preliminary Itinerary (Subject to change):

Saturday, June 18: Depart USA from Chicago

Sunday, June 19: Arrive in Krakow, get situated at hotel

Monday, June 20: Jewish Quarter tour, Plaszow Concentration Camp tour, and Krakow City Tour

Tuesday, June 21: Tour Auschwitz I with guides

Wednesday, June 22: Tour Auschwitz-Birkenau with guides

Thursday, June 23: Audio tour at Auschwitz I and Birkenau

Friday, June 24: Final audio tour at Auschwitz-Birkenau with memorial ceremony, Wieliczka

Salt Mine tour

Saturday, June 25: Free day (Suggestions available)

Sunday, June 26: Return to USA

#### A Journey through Auschwitz, The Audio Tour:

The audio tour, *A Journey through Auschwitz*, is a three-part tour of the concentration camps, Auschwitz I and Auschwitz-Birkenau. The audio tour totals over three hours of information. The journey follows Eva Mozes Kor's life within the concentration camps using her own voice to tell the listener about her arrival and entry into the camp, her first-hand experiences, and liberation in vivid detail. Eva then shares her story of forgiveness.

#### **Audio Tour Considerations:**

- Participants will need a smartphone to access the audio tour.
- No need for an international phone plan, the tour will run using location services.
- Consider bringing a portable charger for your phone.
- Tours will take place regardless of weather; please consider bringing a zip lock or dry bag for your phone.

#### How do I become part of this amazing experience?

- Complete the registration packet and submit to CANDLES.
- Submit the \$600 nonrefundable deposit with your registration (Your registration will not be processed, and your spot will not be reserved until your deposit has been received).
- "Complete" trip package guests only: Submit a copy of your passport to CANDLES by March 11, 2022 (If you do not have a passport, apply for it immediately).
- Pay your balance in full by March 11, 2022.
- Get ready for an amazing experience.



# **Tour Pacing Guide**

### Please read carefully before registering for the CANDLES Auschwitz trip.

The CANDLES staff welcomes people of all abilities and will do everything within our power to accommodate any need. However, due to differences in standards of accessibility outside of the United States, there are limitations as to what we are able to provide and accommodate. We are happy to provide more detail to help you determine your ability to participate in each part of the trip. For more information, please refer to the ADA page.

Leisurely				On-the-Go

Please read the following carefully so you are fully informed about the physical expectations of this trip.

#### Walking/Terrain:

This tour is considered an "on-the-go" pace, which means there will be a considerable amount of walking every day. We average 18,000-20,000 steps (6-8 miles) per day. The city walking terrain consists of cobblestones/marble surfaces that can be uneven at times and slick when wet. The walking terrain in Auschwitz is mainly gravel/dirt or larger stones and can be rough and uneven at times.

#### **Whole-Day Tours:**

A typical day begins with a 6:00/6:30 AM wakeup call and an evening return time of 6:00/6:30 PM (not including evening meals and presentations that take place after the evening return time). The schedule for the entire trip is rigorous, with little rest/recovery time between days.

#### **Tours:**

Both the Krakow city tour and Jewish Quarter tour are two-hour walking tours on uneven cobblestone streets. The historic salt mine tour is also two hours long. Access to the mine is via a historic mine elevator. Most walking surfaces in the mine are smooth and the regular tour has steps that descend to each level of the mine. We will spend three full days and one half day touring the Auschwitz camps. There are only sporadic locations where we can sit to rest (other than on the ground), and there are no regularly spaced benches or paved walking surfaces. Auschwitz-Birkenau is a large area with few trees for shade. *Be prepared to walk in any weather element.* There are no water fountains at the camps. Water must be carried.

While we do not wish to discourage participation in any way, we want you to have a realistic expectation of physical demands of this trip. Please feel free to contact us with questions you may have. These physical demands are why a release form from your doctor may be necessary.

## **ADA Accommodations**

#### **Transportation:**

For guests traveling with us who are in need of ADA accommodations and are unable to independently board a motor coach due to a dependency on a wheelchair or walker, transportation with the group, via motor coach, is not guaranteed. In a situation where the group motor coach is not accessible due to participant's dependability on a wheelchair/walker for mobility, alternative transportation options can be discussed with CANDLES staff.

#### **Hotels:**

European hotel accommodations which are ADA compliant are extremely limited and are not guaranteed. We will make every possible effort to make reservations at properties that are ADA compliant, but our doing so is entirely dependent on hotel availability.

The bathtub/shower combination in European bathrooms is very tall, and in most cases, there are not "grab bars" for stability when entering/exiting. \*There are a very limited number of handicapped rooms or shower-only rooms available, so if you require one of these rooms, please request immediately. Availability is not guaranteed.

#### Mobility/General Assistance:

While CANDLES staff will certainly help as time and situation allow, registrants who require an enhanced level of assistance with mobility and/or everyday tasks are required to travel with a companion/caregiver. Staff will not be available, nor provided, for this level of daily assistance.

#### **Locational Accessibility:**

Please note that many European sites are not ADA compliant, including many buildings and structures on our tours, as well as the Auschwitz Memorial Museum. Walking paths/steps at Auschwitz are often uneven and covered in large gravel/stones or grass and are difficult to manage if you are restricted to a wheelchair or walker. Those who have knee/hip/back issues may benefit from bringing a non-wheeled device to assist with walking and stability such as a cane or walking sticks.

A handicapped accessible, abbreviated tour of the Wieliczka Salt Mines is available but will only be booked as needed. If there is a request in this regard, advance notice and proof of need are required. A reservation for the abbreviated tour must be made in advance of arrival.

# The CANDLES Experience

By providing trip participants with an immersive experience in the historical setting of Auschwitz, we strive to foster powerful breakthroughs in awareness of our respective roles in creating a world based on hope, healing, respect, and responsibility. We want to help our trip participants become witnesses to history, so they can make the world a brighter place.

Since 2005, we have led 15 successful group tours to Auschwitz with individuals from 44 states and 14 countries from around the world. We strive for a 100 percent satisfaction rate from our alumni, but continuously evolve to provide a memorable experience for everyone. Are you ready to join us on this once-in-a-lifetime trip?

#### **About CANDLES Holocaust Museum and Education Center:**

CANDLES is a 501(c)(3) nonprofit organization that was founded in 1995 by Holocaust survivor, Eva Mozes Kor, in honor of her twin sister, Miriam. Through education, we shine a light on the story of the Holocaust, Eva, and other survivors.

Founded originally as CANDLES, Inc., an organization dedicated to finding surviving Mengele twins around the world, CANDLES has grown into a world-wide movement dedicated to engaging all people in our mission, fostering conversations about important local and global topics, and preserving survivor testimony for future generations.

You can connect with CANDLES online at www.candlesholocaustmuseum.org or on Facebook, Twitter, and Instagram - @candlesmuseum.

"In so many ways, what I experienced on the trip to Poland can't be summarized in words. I arrived having questions and having been given the experience to explore them so meaningful and will continue to inspire me as I figure out what I want to do, and how I want to leave my impression on the world." -2017 Trip Participant

## About Eva Mozes Kor



Eva Mozes Kor passed away at age 85 on July 4, 2019. Recipient of the 2017 Sachem award, the highest honor in the state of Indiana, Eva was a survivor of the Holocaust, a forgiveness advocate, and revered public speaker. With the driving message of "never give up" in mind, Eva emerged from a life filled with trauma as a brilliant example of the power of the human spirit to overcome. She was a community leader, a champion of human rights, and tireless educator of young people. She was one of the few surviving twins who shared her personal account of the medical experiments supervised by Nazi doctor Josef Mengele at Auschwitz.

In addition to the importance of her account of the Holocaust from a historical perspective, Eva's life lessons and message of survival and forgiveness have touched the lives of thousands of people. In 1995, Eva chose to forgive the Nazis. She decided that they would no longer have power over her life. She described forgiving the Nazis as an act of self-healing, self-liberation, and self-empowerment; forgiveness is not about the perpetrator, and it is not about forgetting. It is one step toward repairing the world by helping victims free themselves from the painful memories caused by the perpetrators.

Her story is documented in the award-winning film Forgiving Dr. Mengele and the new edition of the popular, young adult book Surviving the Angel of Death: The True Story of a Mengele Twin in Auschwitz. Her story of forgiveness is also recounted in the German book Die Macht Des Vergebens (The Power of Forgiveness) which was published in English in January 2021. In October of 2021, her first graphic novel was published, "Forgiveness: The Story of Eva Kor, Survivor of the Auschwitz Twin Experiments". In April 2018, Eva's story premiered as the subject of a feature-length documentary, Eva A-7063.

In 1995, Eva opened CANDLES Holocaust Museum and Education Center in Terre Haute, IN. It is the only organization in the world dedicated to the memory of the twin victims and survivors of medical experimentation at Auschwitz. Thousands of people have visited CANDLES since its opening. Eva's account of her survival of the Holocaust offers many relevant lessons on the

dangers of hate speech and prejudice, and the importance of being an informed citizen. Eva's message of healing reaches across the globe and across social, economic, and cultural boundaries.

# **Guidelines for Trip Participation**

#### **General Guidelines:**

- Only one participant per registration form.
- Each participant will read and submit, either electronically or in writing, an agreement that releases CANDLES from liability to his/her person and belongings while on the trip.
- All participants under 18 years of age must be accompanied by an adult. Due to the
  graphic nature of some content on this trip, caution is recommended for participation of
  children age 14 and under. Travelers under age 10 are not permitted on this trip.
- All participants understand that CANDLES offers this trip as educational programming and is not a travel agency.

#### **Participants:**

- CANDLES reserves the right to refuse participation in its domestic and international trips to anyone who might present a physical, mental, or emotional threat to other participants/staff.
- All participants may be asked to undergo a limited criminal history background check from their state of residence and Indiana at CANDLES expense.
- Trip participants are not allowed to use their access to other group members as a way to sell or solicit goods, products, or services to or from other group members.
- All participants are asked to complete and submit a confidential medical form (Sections A and B). A physician's release for travel (Section C) may be required depending on the participant's medical conditions.

#### **Registration:**

- To confirm your registration and secure your spot on this trip, a nonrefundable deposit
  of \$600 per person is required. Your spot will not be guaranteed until your deposit has
  been received by CANDLES.
- Payment options:
  - Mail CANDLES Holocaust Museum and Education Center, Attn: Auschwitz Trip, 1532 South Third Street, Terre Haute, IN 47802
  - o **In person** Bring in all completed registration forms and payment.
  - Phone +1.812.234.7881 (a 3% transaction fee will be added to all credit/debit card transactions)
  - Complete the Credit Card Authorization Form and submit with your registration.
     (a 3% transaction fee will be added to all credit/debit card transactions)
- CANDLES does not accept checks drawn on foreign banks. Those living outside the U.S. are asked to pay via credit card or wire transfer. If paying by wire transfer, there will be a \$25 acceptance fee in addition to any fees charged by the bank initiating the transfer.
- Your full trip balance is to be paid in full by March 11, 2022.

- Starting March 12, 2022, any change from the "complete" trip package to the "land" trip package will result in a \$150 fee, and your flight reservation will be forfeited.
- If you are registering online but mailing payment, payment should reach CANDLES within 10 days of registration.

#### **Cancellation Policy:**

- Individual Cancellations received prior to close of business on March 14, 2022, will result in a cancellation fee of 50% of monies paid (not including the nonrefundable \$600 deposit).
- For individual cancellations received between March 15, 2022, and close of business on April 29, 2022: the "land" trip package is nonrefundable and nontransferable; for those booking the "complete" trip package, the economy class airfare of \$900 (less a \$200 airline fee) can be refunded.
- All monies paid are nonrefundable and nontransferable beginning April 30, 2022.
- If COVID-19 is still a problem, CANDLE Holocaust Museum and Education Center will make decision to cancel the entire trip by March 14, 2022. If CANDLES cancels due to COVID-19, you will have the option of all monies to be refunded in full or carried over for the 2023 trip.

#### **Passports:**

- A passport valid through January 10, 2023 is required for international travel.
- Those booking the "complete" travel package are required to provide CANDLES with a copy of the passport you are traveling with no later than **March 11, 2022**.
- Travelers who do not submit a passport copy by this date will be charged a fee of \$100, moved from the "complete" trip package to the "land" trip package, and will be responsible for booking his/her own international flights.

#### **Trip Services:**

- For updates to the itinerary or requests for information, CANDLES staff will use the contact information you provide. Registrants are asked to respond in a timely manner to all communications from CANDLES staff.
- Flight and hotel rewards for participants booking the "complete" trip package are not guaranteed.
- Trip packages are purchased as offered.

#### **Accommodations:**

- A single/private room is available on a limited basis at an additional cost of \$600.
- Most rooms can accommodate a maximum of two (2) people. Some rooms may be available that accommodate three (3) occupants, but this must be requested in advance and availability is not guaranteed.

#### **Travel Arrangements:**

Tour bus transportation from Terre Haute, IN to O'Hare International Airport in Chicago,
 IL is available to trip participants at no additional cost.

- Participants flying with CANDLES from O'Hare that are not riding the bus from Terre Haute will meet at the airline check-in counter.
- Participants not flying with CANDLES will submit their travel arrangements in advance for scheduling purposes.
- Participants not arriving and/or departing Krakow with CANDLES are responsible for their own transportation to and from the airport/train station. If you need assistance with these arrangements, please contact CANDLES for suggestions.
- One checked bag and one carry-on are included with the economy class group airfare.

#### **Media and Photos:**

- All participants are asked to read and sign the CANDLES Social Media Release.
- Participants agree to the use of their image and likeness in trip media and photos while on the trip.
- Any use of participant images/likeness by third party individuals/organizations that are not affiliated with or approved by CANDLES will require additional permissions from the trip participants.

#### Law Enforcement While Abroad:

- Use of illegal drugs is strictly prohibited at any time. Whether a juvenile or adult, you are subject to Polish law and policies while in the country.
- CANDLES trip participants arrested by foreign authorities, juvenile or adult, are not the
  responsibility of CANDLES. If arrested, participant may be subjected to prosecution by
  local law enforcement authorities and understand that CANDLES has no obligation to
  defend him/her in such proceedings. Parent/guardian and chaperone will be given the
  phone number and address of the appropriate law enforcement agency to contact.

# Responsibility Statement

"The CANDLES museum tour is far and away the most comprehensive, meaningful, and emotional tour possible. It gives you a great understanding of what it was really like being a prisoner or medical subject at the Auschwitz-Birkenau camps. This tour is vastly more intense than just looking at the buildings and hearing the facts. Hearing Eva's voice again, on this [audio] tour was almost like having her with us. Having spent some quality time with Eva, it provoked deep, deep emotions." -2020 Audio Tour Participant

#### **Participant's Responsibility:**

- By acknowledging the following, you agree to timely compliance with the payment schedule as outlined in the tour conditions and guidelines set forth.
- You agree that in the event that the proposed services cannot be provided due to cancellation or unavailability of said services, CANDLES reserves the right to make substitutions of features of equal value and similar quality, per the Agent Responsibility paragraph on the next page.
- You also agree that you have read and understand the physical demands and limitations
  of accessibility and tour pacing as outlined in the registration materials.
- You understand that trip insurance is optional and at the sole responsibility of the
  participant to secure if desired, and that without the purchase of insurance, CANDLES
  has no responsibility to, nor does it provide, insurance coverage for medical or other
  reasons.
- You understand that you are required to complete a registration form in its entirety.

#### CANDLES, Inc. (Agent) Responsibility:

- All tickets are issued, and all other services are offered or provided subject to any and all terms and conditions under which such means of transportation or other services are offered or provided.
- The issuance and acceptance of such services shall be deemed to be consent to the further
  condition that Agent shall not be or become liable or responsible in any way in connection
  with such means of transportation or in connection with other services, or for any loss,
  injury or damage to or in respect of any person or property howsoever caused or arising.
- Agent reserves the right to alter the itinerary.
- Tours and excursions included in the itinerary as part of the "complete" trip package or the "land" trip package are "as is" and may not be substituted with other tours unless deemed necessary for the entire group by Agent.
- All participants may be asked to undergo a limited criminal history background check from their state of residence and Indiana at Agent's expense.
- Agent reserves the right to cancel the tour or to remove any Participant from the tour; its
  sole liability in such instance being the refund of all monies paid as specified in the trip
  guidelines.
- By acceptance of trip membership, Participant agrees to the foregoing and also agrees that Agent maintains no control over the independent suppliers that will be providing accommodations and services as part of the trip.
- Accordingly, the undersigned agrees not to hold Agent responsible for any loss, damage, injury, or inconvenience which may be caused or contributed to by such suppliers or by any other cause, condition, or event whatsoever beyond the direct control of Agent, nor shall Agent be held liable or responsible for any such occurrence which may take place during Participant's off-itinerary activities.
- The undersigned hereby releases Agent and its respective officers, directors, employees, volunteers, and agents from any and all liability for claims resulting from any acts or omissions of the independent travel suppliers providing accommodations and services in connection with the trip, or from any other cause, condition, or event beyond the direct control of Agent.
- The Agent reserves the right to make substitutions of features of equal value and similar quality in the event that the proposed services cannot be provided due to cancellation or unavailability of said services.

# 2022 Registration Form

Each individual should complete and return a separate registration form (page 13-20), a copy of your passport (if you are booking the "complete" trip package), and a **nonrefundable** \$600 deposit. The full payment balance for both packages and a copy of the passport you will be traveling with for the "complete" trip package is due no later than **March 11, 2022.** 

#### **Payment Options:**

**Registrant's Information:** 

- Mail CANDLES Holocaust Museum and Education Center, Attn: Auschwitz Trip, 1532 South Third Street, Terre Haute, IN 47802
- **In person** Bring in all completed registration forms and payment.
- Phone +1.812.234.7881 (a 3% transaction fee will be added to all credit/debit card transactions)
- Complete the **Credit Card Authorization Form** and submit with your registration. (*a 3% transaction fee will be added to all credit/debit card transactions*)

**CANDLES does not accept checks drawn on foreign banks.** Those living outside the U.S. are asked to pay via credit card or wire transfer. If paying by wire transfer, there will be a \$25 acceptance fee in addition to any fees charged by the bank initiating the transfer.

Please fill out all fields completely.		
(Please circle) Mr. Mrs. Ms. Other Full Name DOB (mm/dd/yyyy) Preferred First Name (for name badge)		
Address and Contact Information:  Name as it appears on your passport		
Passport Number		
Address		
City State Zip	Country	
Preferred Phone ()	Phone Type: Cell Home	Work
Alternate Phone ()	Phone Type: Cell Home	Work
Email Address		organized

Services or products related to travel are listed below. The choice of either the "complete" trip package or the "land" trip package is required. All other options are added at your discretion.
Trip Package (required): "Complete" Trip Package (includes economy class airfare) - \$3,995
"Land" Trip Package (you are responsible for your own airfare) - \$2,690
Important note: Susan Burke, a travel agent who books for both Travel Guard and Travelex is able to assist participants with their personal travel arrangements to wherever you are meeting up with CANDLES (i.e. Chicago or Krakow). You can contact her at susanburke@sbcglobal.net.
Independent Travel Arrangements:  Complete this section ONLY if you are purchasing the "land" trip package.

**Summary of Services:** 

**Arrival Information:** Airline/Train Name \_\_\_\_\_ Flight/Train Number \_\_\_\_\_ Date of Arrival into Krakow \_\_\_\_\_ Time of Arrival into Krakow \_\_\_\_\_ **Departure Information:** Airline/Train Name \_\_\_\_\_ Flight/Train Number \_\_\_\_\_ Date of Departure from Krakow \_\_\_\_\_ Time of Departure from Krakow \_\_\_\_\_ Departure Meeting Location (Please circle): Terre Haute Chicago Krakow **Hotel Accommodations:** All rooms are non-smoking. All hotel accommodations are based on availability. Requested Roommate (optional) Type of Accommodation (Please circle): Private Single (extra fee of \$600 + affects insurance rates)

Twin Beds (with roommate) Queen Bed (one queen bed - couple's room)

#### **Personal Considerations:**

Are you allergic to any animals? Yes No If yes, please list which animals:

\_\_\_\_\_

Please list any food or additional allergies we should be aware of:

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#### **Overall Meal Preference:**

We make every effort to accommodate our guests, but we can only make special requests (beyond meat or vegetarian options) for food allergies and special circumstances.

Overall preference in restaurants and hotel meals (Please circle one): Meat Vegetarian Pescatarian

Facebook User (Please circle): Yes No

T-shirt Size (Please circle): X-Small Small Medium Large X-Large 2X-Large

**Book Choice** (Please circle): Surviving the Angel of Death or A Doctor's Eyewitness Account

By initialing this, I attest that I have read the tour pacing guide (page 4) and the responsibility statement (page 11-12), understand, and agree that I am of good physical health to participate in this trip and am willingly in compliance with the above statements.

(Please initial): \_\_\_\_\_

#### Social Media Release

- During the trip, Participant may be photographed or videotaped for promotional, public relations, archival, or advertising use.
- Accordingly, Participant hereby authorizes representatives of CANDLES and/or other hired and approved trip suppliers to photograph, film, or otherwise record the activities of the undersigned during the trip.
- The Participant authorizes and consents to the use of any such photographs, films, or recordings for any and all purposes, included but limited to use in publications or presentations during or following the conclusion of the trip.
- The Participant hereby waives and releases any claims for compensation or liability that the undersigned might otherwise have arising out of or related to such.
- Preceding any use of video, audio, or still recording of CANDLES staff, volunteers, or
  other trip participants, which is intended for use in for-profit materials or for publicity
  purposes regarding an individual, program, or product, the undersigned must submit a
  program/project description and obtain written permission from CANDLES and the
  Participants involved.

(Please initia	1):
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#### **Optional Trip Insurance:**

Trip insurance is HIGHLY recommended, but not required for travel with CANDLES. In previous years, CANDLES has offered the opportunity to purchase group trip insurance. However, due to COVID-19 and a change in insurance policies, group insurance is now more expensive and does not cover as much. Therefore, CANDLES has opted out of providing this service since participants can purchase their own policies at a more affordable rate. Finding, selecting, and paying for a trip insurance policy will be at the sole responsibility of the participant if they choose to do so.

We strongly recommend purchasing trip insurance as this can protect your investment in case of an unforeseen illness or injury. If you purchase insurance at the time of initial deposit, there are added benefits as well. Your total covered amount for insurance should include the total cost of the Auschwitz trip with CANDLES including any trip extensions, add-ons, extra flights, and extra hotel nights. Travel dates should be the day you depart your hometown through the day you return, which may not be the same as the CANDLES trip dates of June 18-26, 2022.

If you decline to purchase your own trip insurance and experience any medical condition or situation that would have otherwise been covered by the insurance, these expenses will be your responsibility to pay out-of-pocket and are not eligible for reimbursement.

#### **Potential Trip Insurance Companies:**

Please note, CANDLES does not endorse any one company. These are just examples. Participants may purchase through anyone who sells trip insurance.

- Susan Burke, travel agent, books for both Travel Guard and Travelex, susanburke@sbcglobal.net
- Travel Guard, travelguard.org
- Travelex, travelexinsurance.com
- Allianz Travel, allianztravelinsurance.com
- InsureMyTrip, Insuremytrip.com

In the event of trip cancellation, CANDLES does not in any way guarantee that your reason for cancellation will automatically be covered by trip insurance. You should always direct questions regarding specifics of coverage or its limitations to the insurance company you choose.

## **Medical Form**

The information you provide to CANDLES in this form will be held in the strictest confidence and will be used only to the extent necessary to provide emergency medical care as needed while abroad and/or evaluate fitness for travel. Please note that this may include sharing your data overseas to any country which you may be visiting as required.

#### Who should complete this form?

<u>Travelers must complete all questions within this form.</u> If you have indicated that you have a pre-existing medical condition, you are also asked to complete Section C. The more information you provide to CANDLES, the better we can serve you in the event of an emergency.

Please note that CANDLES will assess the information contained in this form and reserves the right to ask for a physician assessment for any passenger. You should always consult with your physician before embarking on any extensive travel in order to ensure that you are medically fit, especially for an emotionally and physically challenging trip, such as this.

#### Why do I need to complete this form?

CANDLES requires you to complete this confidential medical report so that all due care may be provided. Travel is intended for persons in reasonably good health and with full mobility. Travelers who are not fit for long trips for any reason, including mobility issues, disability, heart, or other health conditions are advised not to join the tour so as to avoid unreasonable risk to your health. Should any condition become apparent, CANDLES reserves the right to decline, accept, or retain any passenger at any time before or during the trip.

You must provide complete, accurate, and up-to-date information on this form in order to allow CANDLES to safely accommodate you during travel. If you do not disclose a condition, infirmity, injury, or ailment herein and are subsequently deemed unfit to travel due in whole or in part to such condition, infirmity, injury, or ailment, CANDLES shall have the right to cancel your travel arrangements with no refund or compensation payable.

If there are any changes to your physical/medical condition or otherwise to your responses below after your submission of this form, you must notify CANDLES immediately of the change(s). CANDLES reserves the right to request an up-to-date certification from a licensed physician in the event of such a change. If the information contained in this form is found to be inaccurate as of your date of travel and you have not provided CANDLES with notice of such change(s), your travel may be canceled with no refund or compensation payable. Information provided in this form must be supplied at time of registration.

#### What happens if I don't complete this form?

In the event you have made a booking with CANDLES and subsequently are unable/refuse to complete this medical form for any reason, CANDLES reserves the right to consider your booking canceled as of that day.

Section A - General Information
First Name:
Last Name:
Date of birth:
Date of birth: Blood type (or indicate unknown):
Emergency Contact: In case of emergency, please contact (not a guest on this trip):
Name:
Relationship:
Daytime phone: ( )Evening phone: ( )
Email address:
Please indicate if you have/had any of the following (Please circle all that apply):  a. Asthma that affects everyday activities b. Stroke c. Epilepsy d. High blood pressure or blood circulation issues e. Heart disease or heart attack f. Joint replacement(s) g. Gout or arthritis h. Back, hip, leg, or foot issues that affect everyday activities  1. Do you take medications or drugs related to a pre-existing medical condition? If yes, please specify:
<ol> <li>During the last year, have you suffered any significant illness, major surgeries, or procedures?</li> <li>If yes, please indicate reason:</li></ol>
3. Do you have any physical limitations, handicaps, or prosthesis?  If yes, please specify:
<ol> <li>Do you have difficulty walking/standing or use a device for mobility assistance such as crutches, cane, wheelchair, or other devices?</li> <li>If yes, please specify:</li></ol>
5. Are you affected by any other pre-existing medical conditions not listed above?  If yes, please specify:

# If you indicated "yes" to any of questions 1-5 above, please also complete Section C at the end of this packet. If you did not answered "no" to all of these questions, please do **NOT** complete any of Section C.

Please list any medications you are currently using and any medication allergies. Current Medications (including inhalers, EpiPens, etc.):

Medication Name	Dosage/Strength	Frequency	Purpose	
(Continue with addition	ıal list(s) as necessary)			
Please list all medication	ı Allergies:			
I attest I am in good general health and capable of performing normal activities on this tour. I further attest that I am capable of caring for myself during travel. I certify that I have not been recently treated for, nor am I aware of, any physical condition or disability that would create a hazard to myself or other members of the trip. I agree that should there be any change to the information I have given herein, or to my physical or medical condition, that I will notify CANDLES and, if requested, provide an up-to-date version of this form. I agree that any failure to provide full, complete medical information to CANDLES may result in cancellation of my booking without further compensation payable to me for any loss.				
Participant signature		Date		
Parent/Guardian signat	ure (if necessary)	Date		

## Section D: COVID-19 Vaccination

With the ever-changing guidelines in both Poland and the United States, CANDLES Holocaust Museum and Education Center is requiring COVID-19 vaccinations in order to travel with us on the Summer 2022 Auschwitz Trip. The vaccinated guidelines are far less stringent than the unvaccinated guidelines. For example, the vaccinated guidelines do not require quarantining upon arrival in Poland while the unvaccinated guidelines require individuals to quarantine for up to 10 days upon arrival. However, all travelers are still required to provide a negative test when returning to the United States. CANDLES will continue to monitor guidelines and requirements as we prepare to travel to Poland to ensure the safety and wellbeing of all our staff, trip participants, guides, and other travel partners. Thank you for your understanding.

\*Please provide proof of your vaccination against COVID-19 to CANDLES by March 14, 2022

# For questions or more information, please contact CANDLES at 812.234.7881 or email trips@candlesholocaustmuseum.org. More information can also be found at www.candlesholocaustmuseum.org

#### **Important dates:**

Trip dates: June 18 – 26, 2022

Trip deposit due: With registration or within 10 days of registration

Full payment due: March 11, 2022

Passport copy due ("complete" trip package only): March 11, 2022

"I am just a regular guy. I am not a scholar or history buff, so I was unsure if this trip would benefit me any more than just saying that I have been there. I was wrong. Walking multiple miles on the roads constructed by prisoners, seeing the atrocious conditions that human beings, just like myself, were forced to live and work in, and realizing that these places were not camps, but highly engineered death factories, made me angry... Then on the final day I hear Eva speak on forgiveness... I [finally] understood that forgiveness is for the forgiver and not the forgiven... Thank you to CANDLES and Eva Kor for this truly once in a lifetime experience." -2020 Audio Tour Participant



# CREDIT CARD AUTHORIZATION FORM

CANDLES Holocaust Museum and Education Center 1532 South Third Street Terre Haute, IN 47802 USA +1.812.234.7881

trips@candlesholocaustmuseum.org

	Date:
	3% Fee: \$ Total
	Type of Card
	Expiration Date
Zip Code	
	Amount to be Charged
	Email Address
	Zip Code

#### Physician Release Form

Part 1 (to be completed by traveler)

list when and for what reason:

## SECTION C – MEDICAL RELEASE FORM

If you indicated "Yes" to any of questions 1-5 in Section B, then please complete this section. *Part 1* is to be completed by yourself, and *Part 2* should be given to your licensed physician to complete. At the bottom of the document, both yourself and the physician must sign the completed document and return it to CANDLES.

Please review the trip details, physical demands, and locations for the various parts of the trip and complete the information below.

Your Legal First and Last Name:
Address:
Dates of Travel:
Please note information provided here may be forwarded to select parties to ensure a safe and enjoyable tour. All information kept by CANDLES will only be shared with those who need to know.
Part 2 (to be completed by a licensed physician)
These trips are intended for travelers in reasonably good health without potential underlying illnesses or chronic conditions that may require medical attention and/or extensive care causing the traveler to be unable to participate in the tour.
Name of Physician:
Phone Number:
Email Address:
Please list any current medical conditions, infirmities, disabilities, or physical limitations of the patient:

Auschwitz 2022

If this patient has major surgeries or procedures at any time during the last year, please

Patient has provided the following for my review  CANDLES Tour Pacing Guide  ADA Accommodations for the Trip  Daily Descriptions of Physical Demands	w:
Do you have any concerns that the patient will be requirements of this trip? If yes, please explain f	
·	
I have read and am familiar with the trip details the various parts of the trip. I am also aware that required to be ADA compliant or equipped with rough terrain may pose an increased risk to trave knowledge, I have considered the suitability of the knowledge, I believe this patient to be physically declare the answers provided above to be accurate.	t most locations in Europe are not a elevators, and that stairwells and elers with mobility issues. With this his travel, and to the best of my of the fit to undertake this trip. I further
Physician signature:	Date:
Patient signature:	Date:

# **Tour Pacing Guide**

#### Please read carefully before registering for the CANDLES Auschwitz trip.

The CANDLES staff welcomes people of all abilities and will do everything within our power to accommodate any need. However, due to differences in standards of accessibility outside of the United States, there are limitations as to what we are able to provide and accommodate. We are happy to provide more detail to help you determine your ability to participate in each part of the trip. For more information, please refer to the ADA page.

Leisurely				On-the-Go

Please read the following carefully so you are fully informed about the physical expectations of this trip.

## Walking/Terrain:

This tour is considered an "on-the-go" pace, which means there will be a considerable amount of walking every day. We average 18,000-20,000 steps (6-8 miles) per day. The city walking terrain consists of cobblestones/marble surfaces that can be uneven at times and slick when wet. The walking terrain in Auschwitz is mainly gravel/dirt or larger stones and can be rough and uneven at times.

## **Whole-Day Tours:**

A typical day begins with a 6:00/6:30 AM wakeup call and an evening return time of 6:00/6:30 PM (not including evening meals and presentations that take place after the evening return time). The schedule for the entire trip is rigorous, with little rest/recovery time between days.

#### **Tours:**

Both the Krakow city tour and Jewish Quarter tour are two-hour walking tours on uneven cobblestone streets. The historic salt mine tour is also two hours long. Access to the mine is via a historic mine elevator. Most walking surfaces in the mine are smooth and the regular tour has steps that descend to each level of the mine. We will spend three full days touring the Auschwitz camps. There are only sporadic locations where we can sit to rest (other than on the ground), and there are no regularly spaced benches or paved walking surfaces. Auschwitz-Birkenau is a large area with few trees for shade. Be prepared to walk in any weather element. There are no water fountains at the camps. Water must be carried.

While we do not wish to discourage participation in any way, we want you to have a realistic expectation of physical demands of this trip. Please feel free to contact us

with questions you may have. These physical demands are why a release form from your doctor may be necessary.

# **Tour Pacing Guide**

### **Transportation:**

For guests traveling with us who are in need of ADA accommodations and are unable to independently board a motor coach due to a dependency on a wheelchair or walker, transportation with the group, via motor coach, is not guaranteed. In a situation where the group motor coach is not accessible due to participant's dependability on a wheelchair/walker for mobility, alternative transportation options can be discussed with CANDLES staff.

#### **Hotels:**

European hotel accommodations which are ADA compliant are extremely limited and are not guaranteed. We will make every possible effort to make reservations at properties that are ADA compliant, but our doing so is entirely dependent on hotel availability.

The bathtub/shower combination in European bathrooms is very tall, and in most cases, there are not "grab bars" for stability when entering/exiting. \*There are a very limited number of handicapped rooms or shower-only rooms available, so if you require one of these rooms, please request immediately. Availability is not guaranteed.

## Mobility/General Assistance:

While CANDLES staff will certainly help as time and situation allow, registrants who require an enhanced level of assistance with mobility and/or everyday tasks are required to travel with a companion/caregiver. Staff will not be available nor provided for this level of daily assistance.

## **Locational Accessibility:**

Please note that many European sites are not ADA compliant, including many buildings and structures on our tours, as well as the Auschwitz Memorial Museum. Walking paths/steps at Auschwitz are often uneven and covered in large gravel/stones or grass and are difficult to manage if you are restricted to a wheelchair or walker. Those who have knee/hip/back issues may benefit from bringing a non-wheeled device to assist with walking and stability such as a cane or walking sticks.

A handicapped accessible, abbreviated tour of the Wieliczka Salt Mines is available but will only be booked as needed. If there is a request in this regard, advance notice and proof of need are required. A reservation for the abbreviated tour must be made in advance of arrival.

## **Description of Physical Requirements for Touring**

(To be reviewed by physician as a part of Section D Medical Release Form)

#### City Tour of Krakow

- 2-hour walking tour
- Cobblestone streets with some inclines
- o Steps involved for some inside visits
- o Approximately 3 miles in length
- Bathroom availability is limited

#### **Jewish Quarter Tour**

- o 1½ hour walking tour
- Cobblestone streets
- o Limited steps involved
- o Approximately 1 1/2 2 miles in length
- o Bathroom availability is limited

#### Auschwitz II-Birkenau Full Day Touring

- o Auschwitz II-Birkenau is 425 acres in size
- o Participants can walk corner to corner during the full day of touring
- No organized seating during the tour is available
- o A full day of touring can involve as many as 18,000-20,000 steps
- No paved walkways or paths exist
- Walking terrain is mainly gravel/dirt or larger stones and can be uneven at times
- There is little shade available throughout the camp
- o Restroom facilities are few and placed far apart from one another

#### Auschwitz I Full Day Touring

- o Auschwitz I is 49 acres in size
- o "Streets" are composed of a larger gravel/stone
- Almost all buildings have 5 6 deeper steps required upon initial entry into the building
- All toured barracks are two-story structures, and some have a basement area, both of which are toured in addition to the first floor
- Elevators are not available in any former barrack where participants tour
- Bathroom facilities are sporadic within touring area

#### Wieliczka Salt Mine Tour

- o 3-hour walking tour
- o Approximately 2 miles in length
- o Travelers will descend to a depth of 135 meters
- o Most walking surfaces are smooth and flat
- o Elevator services will be secured for initial entry into and out of the mine
- o Once in the mine, guests will descend approximately 400-450 steps as they go room to room within the mine

- $\circ$   $\;$  Restroom facilities are located 40 minutes in, 90 minutes in and at the end of the tour The mine is a constant temperature of 63-64 degrees

  o From the Wieliczka Salt Mines website: This is also a marvelous place for persons
- with breathing problems as there are no allergens, bacteria and fungi